PicklePoint

Recruitment | Business Coaching | Branding Solutions

GDPR & PRIVACY POLICY

PICKLEPOINT NETWORK | DOCUMENT 2 – REV 1 | NOVEMBER 2026

For members, visitors, prospective members, event attendees, website visitors and business contacts.

1. Who we are and how to contact us

PicklePoint Network ("PicklePoint", "we", "us") organises business networking meetings, memberships and related business community activities. We process personal information under the UK General Data Protection Regulation (UK GDPR), Data Protection Act 2018 and, where applicable, the Privacy and Electronic Communications Regulations (PECR).

Data controller: PicklePoint. For data protection enquiries or information about how PicklePoint handles personal data, please contact us through our website at https://picklepointnetworking.com .

Privacy enquiries and requests to exercise your data protection rights: please use the contact facility on our website at https://picklepointnetworking.com .

2. Information we collect

We may collect names, business names, occupations, contact details, business profiles, membership status, event bookings and attendance, invoices and payment history (normally transaction details rather than full card details), enquiries, messages, marketing preferences and any information you volunteer when interacting with our community.

At events we may collect incident and safeguarding information, limited accessibility requirements or dietary/allergy information needed to make reasonable arrangements, and photographs or video where notices and an appropriate lawful basis are in place. We aim not to collect medical details unless genuinely necessary; access is restricted and such information is handled with additional care.

Information may come directly from you, a business colleague making a booking, a referral you agreed to, our website or publicly available business sources. Where relevant we will tell you the source if we did not obtain it from you.

3. What we use information for and our lawful bases

Membership administration, bookings, meeting updates, attendance, membership payments and providing requested services: performance of a contract or steps taken before entering into a contract.

Accounting, tax records, compliance with applicable law and responding to lawful requests: legal obligation.

Running safe, secure and professionally managed events, dealing with incidents or complaints, preventing misuse, and handling routine business enquiries: our legitimate interests in operating and protecting the network, balanced against individuals' rights. Where an emergency affects vital interests, that lawful basis may also apply.

Optional member-directory visibility and introductions beyond what is necessary to administer membership: the lawful basis will depend on the specific sharing; we will explain the audience and seek a separate affirmative choice where appropriate. We do not assume that invoice payment equals permission for optional public listings.

Promotional photography, videos, testimonials and optional marketing: consent where required, or another lawful basis only after appropriate assessment and notices. Any special-category information will only be processed where an additional UK GDPR Article 9 condition applies.

4. Membership directories and networking contact sharing

We may use contact details internally to administer meetings and communicate directly with members. If we offer a member directory, meeting attendance list or group chat, we will tell members what information will be shown, to whom, and for how long before making that information visible. Public website listings and the sharing of personal mobile numbers or individual email addresses are optional unless clearly agreed as a necessary part of a particular service.

Members receiving personal information from PicklePoint must use it only for the stated networking purpose, keep it secure, respect confidentiality and any objections, and must not scrape, export, sell or distribute it or add contacts to unsolicited marketing lists. Each member is responsible for complying with data protection and electronic marketing rules in their own business dealings.

5. Marketing communications

We may send essential service communications, including meeting information, membership administration and safety updates, where necessary to deliver membership. These are separate from promotional messages.

We will follow UK GDPR and PECR for promotional emails, texts and direct messages. In particular, marketing to sole traders and some partnerships generally needs consent unless a valid soft opt-in applies; rules for corporate subscribers differ. Every marketing message will identify PicklePoint and offer a simple way to opt out. You may object to direct marketing at any time.

Paying an invoice or joining the network does not, by itself, grant consent to receive unrelated marketing from PicklePoint or other members.

6. Event photographs and video

We may take images to record attendance or promote events, but we will give suitable advance or on-site notice of filming/photography and identify the intended uses. Where identifiable promotional imagery requires consent, we will request it separately, permit refusal without affecting core membership, and record withdrawals. We will endeavour to accommodate requests not to be featured.

Photographs already included in printed materials or reshared by third parties may not always be fully retrievable after lawful publication. We will review removal requests fairly and act where required by law. Separate arrangements apply to any images of children.

7. Who we share information with

We may share necessary information with authorised PicklePoint hosts and administrators, venue providers (for example attendance and access needs), booking and payment processors, website or email service providers, professional advisers, insurers, or regulators and authorities where necessary or legally required. We require appropriate confidentiality and data-processing terms from suppliers acting as processors.

We do not sell personal contact lists. Other members are independent organisations; when they receive personal details for their own purposes they may be independent controllers and must comply with their own legal obligations.

8. How long we keep information

We only retain information for as long as reasonably necessary for the stated purpose, taking account of legal obligations and possible disputes. Proposed schedules, to be confirmed against PicklePoint's actual systems, are: active membership records for the membership period and up to 24 months afterward for routine administration; accounting and tax records for six years after the relevant financial period; enquiries that do not lead to membership for up to 12 months; incident records for an appropriately assessed period depending on seriousness and legal requirements; and optional directory entries until withdrawal or membership ends, subject to backup cycles.

Marketing preference and suppression records may be retained for as long as needed to honour an opt-out. Event images will be reviewed periodically and removed when no longer needed for their stated purpose. These periods must be confirmed and applied consistently before publication.

9. Security and international transfers

We use proportionate access controls, account security, secure storage, staff/host confidentiality measures and reasonable supplier checks to protect personal information against loss, misuse and unauthorised disclosure. Access is limited to people who need information for their role.

Some service providers may store or access information outside the UK. Where a restricted transfer occurs, we will use a lawful transfer mechanism, such as applicable UK adequacy regulations or suitable contractual safeguards with any required assessment.

10. Your data protection rights

Subject to legal conditions, you can ask for access to your information, correction, erasure, restriction, portability, or object to processing, including an absolute right to object to use of your personal information for direct marketing. You can withdraw consent at any time where consent is the lawful basis; this does not invalidate earlier lawful processing.

To exercise a right, please contact PicklePoint through https://picklepointnetworking.com . We will ordinarily respond within one month, subject to lawful extensions and identity verification where appropriate. You may complain to the Information Commissioner's Office (ICO): https://ico.org.uk/make-a-complaint/ . We would welcome the opportunity to address concerns first.

11. Cookies, complaints and data incidents

If our website uses non-essential cookies or similar technologies, we will provide a separate cookie notice and obtain consent where required. Third-party websites linked from our pages have their own policies.

We record and investigate personal data incidents. We will notify the ICO without undue delay and, where feasible, within 72 hours after becoming aware of a notifiable personal data breach; affected individuals will be informed without undue delay where the breach is likely to result in a high risk to their rights and freedoms.

12. Updates and relationship to membership terms

We may update this policy when our activities, suppliers or legal requirements change. The version and effective date will be shown on the current copy. Material changes will be brought to members' attention where appropriate.

This is a privacy notice, not a substitute for the separate PicklePoint Terms of Business and Event Attendance. Payment of a membership invoice may indicate acceptance of those membership terms, but does not remove data protection rights or substitute for consent where consent is required.